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Meet Alpaca: Your Go-To BroadWorks Management Toolset

Say goodbye to rigid, complex Cisco BroadWorks management with Alpaca. As your go-to BroadWorks management toolset, Alpaca makes user account customization and enterprise location and relocation simple – all with flexible subscription options for any price point.

User Self-Care Portal
With Alpaca's intuitive user portal, subscribers easily modify personal settings – like call forwarding, simultaneous ring, and voicemail – in a branded interface. Plus, the portal allows service providers to customize which settings can be accessed by subscribers for enhanced control over your offerings.

Bulk Provisioning
Alpaca simplifies provisioning with lifecycle plugins to validate user data and perform intelligent data population in an easy-to-read Microsoft Excel format for greater consistency and security.

Grooming and Migrating Enterprises, Groups, & Servers
Migrating within BroadWorks leaves out key data, but Alpaca allows providers to combine or separate groups and enterprises from multiple servers as needed while retaining 100% of the settings and device files for custom directories.

User Importing/Migration Into BroadWorks
Alpaca imports data with 100% fidelity, includes translator tools to convert from other data and provisioning formats, and performs validity checks to prevent loading corrupted data.

What Sets Alpaca Apart From Other BroadWorks Solutions?

Alpaca

- ✓ **Long-term compatibility -** Alpaca offers full support for each new Broadworks release, so it's always compatible.

- ✓ **Robust API -** Integrate new functionality and capabilities into Alpaca using its extensive API.

- ✓ **Custom development -** We'll build custom tools to accommodate your project needs and provide the source code for future use.

- ✓ **Flexible licensing -** Use and pay for only what you need, when you need it, with our flexible licensing.

- ✓ **Trusted worldwide -** Alpaca is used by some of the largest BroadWorks operators in the world, providing the tools needed to run BroadWorks at scale.

Other Solutions

- X **Must be re-integrated -** Most solutions have to be re-integrated every time you update BroadWorks.

- X **Inflexible -** With other solutions, you're stuck with their basic functionality and can't introduce new capabilities.

- X **Take what you can get -** Many providers won't go out of their way to accommodate your project needs, so you only get the basic product.

- X **One-size-fits-all pricing -** With most solutions, you have to pay for everything – even what you don't need.

- X **No proven track record -** It's hard to know what you're getting with newer products that have no customer reviews or industry recognition.

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Are you ready to get started with Alpaca and experience unprecedented flexibility in BroadWorks management? Reach out to Trevor at **sales@e-c-group.com** or visit **our contact page** today!
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